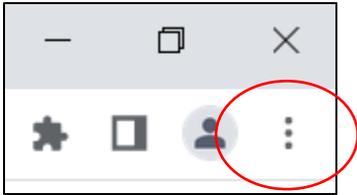


Instructions on Clearing Cache & Cookies – Various Browsers

- Google Chrome
- Firefox
- Microsoft Edge

Chrome

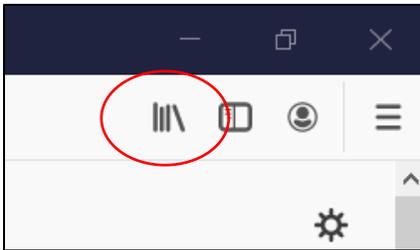
1. Click on the three dots on the top right of the screen



2. Go to “History” and select “History”
3. Click on the “Clear browsing data” in the left-side column
4. Make sure the boxes next to “Cookies and other site data” and “Cached images and files” are checked
5. Click “Clear Data”

Firefox

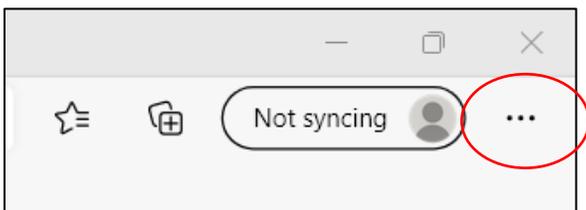
1. In the Menu bar at the top of the screen, click the library icon circled below
If you do not have this icon, right click on the toolbar to add this icon



2. Select the “History” then “Clear Recent History”
3. Next to “Time range to clear” choose “Everything” from the drop-down menu
4. Select “Cache” and “Cache” in the items list, make sure other items you want to keep are not selected
5. Click the “OK” button

Edge

1. Click on the three dots the upper right corner



2. Click on “Settings” near the bottom
3. Click “Privacy, search, and services” on the left menu
4. Under Clear browsing data, click on “Choose what to clear”
5. Make sure the boxes next to “Cached images and files” and “Cookies and other site data” are checked
6. Click on “Clear Now”